ROOT CAUSE ANALYSIS - FISHBONE

Patient Factors:
Clinical condition
Social factors
Physical factors
Mental and psychological factors
Interpersonal relationships

Individual Factors:
Physical issues
Psychological
Personality

Task Factors:
Guidelines and policies
Decision making aid
Task design

Communication factors:
Verbal
Written
Non-verbal

Team and social factors:
Role congruence
Leadership
Support and cultural factors

Problem or issue

Organisational and strategic:
Organisational structure
Policy, standards and goals
Externally imported
Risks
Safety cultures
Priorities

Equipment and resources:
Equipment and supplies
Visual display integrity

Education and training:
Appropriateness
Supervision
Availability

Working conditions:
Administrative
Design of physical equipment
Staffing