

Prosper Accreditation Criteria

The Prosper Accreditation is a mark of achievement and demonstrates a home's level of commitment to **Promoting the Safer Provision of care for Every Resident**.

There are 4 levels which can be awarded, each level has a set of criteria which will need to be evidenced before a home is awarded that level.

Level 1 - White

This is an entry level award, all homes who have undergone Quality Improvement Methodology training and are starting out on their PROSPER journey.

Level 2 - Bronze

To qualify for the Bronze level award. You will need to evidence:

- Routine Data collection on one or all 3 areas (falls, pressure ulcers, UTI's) for a minimum of six months.
- Analysis of the data to see what area to focus on.
- Small tests of change with interventions focusing on the area where improvement is needed as identified by the data analysis. These interventions could be trialled via the 'Plan Do Study Act' cycle, or other ways.

Level 3 - Silver

To qualify for the Silver level award. You will need to evidence:

- Routine Data collection on all 3 areas (falls, pressure ulcers, UTI's) for a minimum of six months using the Prosper Monthly Mapping Data system*.
- Analysis of the data to see what area to focus on and using it to set your home SMART aims, which are communicated to staff and visitors.
- Small tests of change are being actively implemented with interventions focusing on the area where improvement is needed, as identified by the data analysis, using the structured 'Plan Do Study Act' model for improvement. Including completing PDSA worksheets to record what has worked, whether adjustments were needed or starting afresh with a new intervention.
- All staff to have a general understanding of what PROSPER is, and its purpose, and to know what the homes current SMART aim is. This can be evidenced through agenda items at team meetings, supervisions and suggestions from staff on small tests of change. The Prosper team will test this on visits and at Prosper events.
- The home must be engaging with the PROSPER team through dialect with their support officer. This could include support visits, telephone calls, emails and/or attendance at PROSPER specific events such as Community of Practice and Prosper Champion Study days and contributing to the Prosper newsletter with ideas/successes they have had.

*Alternative data collection systems may be accepted at the discretion of the Prosper Team.

Level 4 - Gold

To qualify for the Gold level award. You will need to evidence:

The home must be using the PROSPER templates to evidence their engagement.

- Routine data collection via PROSPER's monthly mapping survey* for a minimum of six months, entering data for all 3 areas and data on hospital admissions.
- Analysis of the Prosper monthly mapping dashboard to set SMART aims, which are regularly reviewed and communicated throughout the home to all staff and visitors.
- Use of Driver Diagrams to identify what is needed to be in place in order to achieve their SMART Aim and identifies any gaps which will form the basis of their small tests of change.
- Analysis of incidents for learning and implementation of interventions to support prevention, through the use of root cause analysis tools.
- Try out, record and analyse impact of small tests of change/interventions using the 'Plan Do Study act' method, which is then disseminated to staff so they have an understanding of the difference they can make.
- Engagement with PROSPER should be cascaded to all staff, who should know what current SMART aim the home is working towards and have an understanding of the underlying data behind that aim.
- Staff are involved in coming up with ideas, recording data and taking an active approach to prevention. This can be evidenced through agenda items at team meetings, supervisions and suggestions from staff on small tests of change.
- The PROSPER Newsletter to be printed off and made available in public areas for all who live in, work in or visit the home. Staff to be aware of the newsletter and some evidence that they have read some articles used ideas/top tips (evidenced on Prosper support visits, champion days and community of practice events).
- The home must be engaging with the project through dialect with their support officer. This could include support visits, telephone calls, emails and/or attendance at PROSPER specific events such as Community of Practice and Prosper Champion Study days.

*Alternative data collection systems may be accepted at the discretion of the Prosper Team.

To receive a Bronze, Silver or Gold level award a home, needs to be able to demonstrate that they have been working at that criteria level for at least the previous six months before they can make an application and must have been awarded the previous accreditation levels. The application will be reviewed by the Prosper Team, and a decision made on whether the home meets the set criteria for the requested level. Some of the evidence will need to be confirmed via a prosper support visit and your allocated support officer will be able to advise when this will take place.

Once an accreditation level has been awarded it is valid for 2 years, after that the home would need to reapply.

Gold Accreditation - Once a home has reached Gold Accreditation and is able to sustain this for 3 years or more they can be awarded a Platinum Accreditation.

Essex County Council reserve the right to change, amend or update the criteria at any point in time and have the final decision on what evidence contributes to meeting the criteria.

Essex County Council reserve the right to revoke a PROSPER level award and the window sticker if standards drop below that of the criteria for which it was awarded.

Updated 6th January 2026