

The Prospers 2022 Essex Care Sector Awards

Award Category Criteria

Below is the Category Award Criteria for the 8 awards up for grabs. Please supply additional evidence where necessary to support your nominations. You can apply for as many categories as you wish, please use a **separate Nomination Form** for each category.

Remember the judges will base their decisions only on your completed nomination form and any supplementary evidence provided with it.

The Awards are open to all providers who deliver a care service to adults in Essex County Council's Local Authority boundaries.

Nominations are welcome from Residential Older People Care Homes, Nursing Homes, AWD/Learning Disability services, Domiciliary Care Agencies and Day Centres.

Nominations close 5pm on Thursday 14th April 2022, Good Luck

Please send your completed Nomination form via email to TheProspers@essex.gov.uk

Terms and conditions apply; please see pages 4 - 6

Outstanding Carer/Support Worker Award

This category is open to all providers to nominate an individual who consistently provides good quality care, compassion, creativity, dedication and has a willingness to learn new skills and go the extra mile.

Submissions should include evidence to support the following;

- Why you think they should be awarded Outstanding Carer/Support Worker?
- How does this person make a substantive yet unrecognized contribution?
- How has the person made a significant difference to the people you support?
How has the nominee exceeded what would normally be required in their job?
- Describe how ambitious or creative or innovative this person is?

Unsung hero Award

This category is open to all providers who would like to nominate their unsung hero, the person behind the scenes who works tirelessly, consistently demonstrating great dedication. They may not be as publicly recognised as others but greatly contributes to the smooth running of the service. This could be domestic staff, Kitchen assistants, Chefs, maintenance, administration or office staff, volunteers, families or individuals you support. Previous winners have included the maintenance person, a resident in a care home and volunteers.

Submissions should include one or more of the following elements;

- What makes them an unsung hero
- How have they made a substantive yet unrecognized contribution?
- How has the person made a significant difference to the people you support?
- What do they do that demonstrates ambition or creativity or innovation?

Outstanding Leadership Award

This category is open to all providers to nominate an individual who has provided great leadership and support, is able to communicate well, acknowledges and encourages staff to make a positive contribution to the service and has had a positive impact on the recruitment and retention of staff and is an inspiration to the staff team. This could be a manager, deputy, senior carer/support worker, nurse or area manager.

Submissions should include evidence to support the following;

- Explain how the person drives continuous improvement in their service.
- How does this person give staff the opportunity to put their ideas in to practice?
- How does this person empower their staff to drive forward innovation within their service?
- How does this person support staff well and encourage the continuous professional development of their staff?
- Describe how s/he leads by example and always demonstrates good practice.
- Tell us what makes this leader stand out from others?

Team of the year Award

This category is open to all providers who would like to nominate a team of people for their outstanding contribution to care services. A team who have gelled together and worked as one to deliver the best outcomes for the people they provide a service to. They have demonstrated outstanding commitment and are open and innovative in their approach.

Submissions should include evidence to support the following;

- Tell us what makes this team outstanding?
- Describe what makes this team different from others?
- How have they been innovative?
- How do they demonstrate commitment and team working?

PROSPER Champion of Champions Award **Open only to Providers who are part of the Prosper project**

This category is open to a care home who would like to nominate a PROSPER Champion or team of Champions who drives the home forward using PROSPER tools and methodology, whilst continuing their daily job role. An individual champion or team of champions who have improved the resident's quality of life, in the home, through team work and innovation.

Submissions should include evidence to support the following;

- Explain the impact the champion/s has had on improving residents 'quality of life'.

- How has the nominee used the Prosper methodology and resources to improve outcomes for residents?
- Describe how the person/s have made a significant difference?
- How has the nominee exceeded what would normally be required in their job?
- Describe how ambitious or creative or innovative this person is.

Dementia Care

This award is open to all providers who would like to nominate a person or team who have demonstrated a proactive and person-centred approach to supporting individuals living with Dementia and is able to evidence a good understanding of the challenges they face and how they have improved their wellbeing.

Submissions should include evidence to support the following;

- Outline what you have implemented?
- Tell us how you have demonstrated a proactive and person-centred approach
- Describe any obstacles barriers you had to overcome
- Explain what makes your approach different and successful to what has been tried before?
- Detail how it has improved the wellbeing of the people you provide a service to
- Tell us how the culture within your setting has changed to focus on a more person-centred approach to support

Activities & Wellbeing Award

This award is open to all providers who would like to nominate an individual or team who have taken a proactive approach to improving individual's physical and/or psychological wellbeing, through regular meaningful activities that are person centred. Creating an environment where individuals are engaged, stimulated and fulfilled. This may include where an individual has been enabled to maintain an interest or activity that is important to them or addressed social isolation through activity.

Submissions should include evidence to support the following;

- Outline what have you done, telling us about the innovative activities or opportunities you have created.
- Tell us how you may have managed to maintain an individual's pre-existing interest or hobbies?
- Tell us how the activities have improved the wellbeing of the people you support.
- Describe how you have ensured *all* staff have an involvement in promoting/delivering person centred, meaningful activities.

Making A Difference

This award is open to all providers who would like to nominate an individual or team who have made a difference to the people they support, this could be through:

- Helping people to stay connected with loved ones or their community
- Improvements to hydration/nutritional care

- Providing opportunities for meaningful activities that are both stimulating and stretching for the benefit of the individual
- Adopting an enabling approach to maintain or improve independence
- Recognising early signs of deterioration and/ or frailty leading to timely and appropriate interventions and support
- Improvements to the environment with evidence of improved outcomes
- Inclusive communication methods

This list is not exhaustive and could include other examples of Making a Difference.

Submissions should include evidence to support the following;

- Describe what you have done and explain how it made a difference
- What were the outcomes for the individuals you are supporting?
- How has it benefited the individuals?

Nominations close 5pm on Thursday 14th April 2022, Good Luck

Please send your completed Nomination form via email to TheProsper@essex.gov.uk

Terms and conditions for Essex Care Sector Awards: The Prospers 2022

This competition is organised by Essex County Council, County Hall, Chelmsford. CM1 1LX

Essex County Council reserves the right to cancel or amend the Competition or terms and conditions without notice in the event of any factor outside Essex County Council's reasonable control. Any changes will be posted either within these terms and conditions or the Competition Notice.

A copy of the terms and conditions may also be obtained by sending a stamped addressed envelope to: Essex Care Sector Awards, Provider Quality Innovation Team, E3 Zone 4, County Hall, Market Road ,Chelmsford. CM1 1QH.

Rules:

1. **Entries should be submitted by email to theprospers@essex.gov.uk**
2. Opening date for entries is 1st March 2022
3. Closing date is **5pm on 14th April 2022** – Entries received after this time shall not be accepted;
4. Entry is restricted to:
 - (a) residential homes;
 - (b) domiciliary agencies;
 - (c) supported living schemes;
 - (d) Day care services or hospices

that provide services to **Adults** (for the avoidance of doubt this includes the provision of services to Older People) within the Essex County Council Local Authority geographical boundaries.

5. Submissions must reflect innovative achievements that are the direct result of current implemented practice by the provider which is evidenced by a positive impact on those people they support.
6. Submissions can be supported with supplementary evidence in a number of ways including data, anecdotal evidence, photographs and testimonials from related parties. Any personal information including photographs must either be anonymised or submitted with full permission of the person identified and will be subject to scrutiny under General Data Protection Regulations.
7. Submissions which contain any work that has been specifically and directly suggested, created or implemented by a member of staff, past or present, who either now currently works or has worked in the last six months for Essex County Council must be declared as it could potentially have a conflict of interest or could be seen as an unfair advantage.
8. Any such declarations do not prohibit entry of nominations, but it will be at the discretion of the Judging panel as to whether there is an unfair advantage or conflict of interest and reserve the right to disqualify.
9. No responsibility is taken by Essex County Council for entries that are illegible, misdirected, lost for technical or other reasons.
10. By entering the competition, entrants are deemed to have read and understood these rules and agree to be bound by them.
11. The winners will be announced at the awards ceremony on Friday 8th July 2022.
12. Winners will receive an award trophy and a certificate identifying the category they have won.
13. Submission of an entry indicates approval by the entrant to be named in publicity (although further permission will be sought in the case of photographs, should they be sought by the media or Essex County Council).
14. Essex County Council reserves the right to disqualify any entrant if the entry contains any illegal or offensive content or it has reasonable grounds to believe the entrant has breached any of the Rules.
15. No cash or other prize alternative is available;

Data Protection:

Essex County Council recognises that your privacy is important to you and we use the latest technologies & best practices to secure all personal information. Essex aims to preserve your privacy at all times and will not disclose your personal information to third parties unless it is required to do so by law or it, in good faith, believes that such

action is necessary to:

- Comply with the law or with legal process
- Protect and defend our rights and property
- Protect against misuse or unauthorised use of this website
- Protect the personal safety or property of our customers or the public (among other things, this means that if you provide false registration information or attempt to pose as someone else, information about you may be disclosed as part of any investigation into your actions)

All personal information shall be destroyed at the end of the competition and shall not be stored by Essex County Council or passed to any third parties unless required to do so by law or it, in good faith, believes that such action is necessary to comply with the above bulleted points.