



Social Value Festival

#EssexSocialValue

**Day 1: Introduction to Social Value
and ECC Social Value Priorities**

Monday 19 July • 1 – 3pm



Essex County Council



Social Value Festival

#EssexSocialValue

Breakout session 2 - Social Value and the Climate



Essex County Council



Prad Pandit

Managing Director Sustainability and Energy
Services

Mitie

ESG, Social Value & Plan Zero What we 'Do', how we 'Lead' & 'Deliver' for clients



ESG, Social Value Targets and Plan Zero



ESG



A- Rating “Leadership”
Leading UK based Facilities Management Business



ESG Ratings

AA rated

Only 4% globally rated higher



FTSE4Good

SUSTAINALYTICS
JANUARY 2021
NUMBER 1 RANKED
BUSINESS SERVICES
COMPANY GLOBALLY

S&P Global
Ratings
ESG

Social Value



To drive our achievements further, Mitie has set market-leading targets for the following areas of social value:

Social Value Pillar	Target area	Baseline (FY18/19)	FY20/21	FY21/22	FY22/23	FY23/24	FY24/25
Employment	% of employees, where Mitie control salary, paid Real Living Wage	75	100				
	% of employees through apprenticeship scheme	2.3	2.5	3.0	3.5	4.3	5.0
	% of women on GLT/ELT	18	20	25	35	40	40
	% of BAME colleagues on GLT/ELT	3	3		10		20
Responsibility	Spend with VCSEs	£0.3m	£0.3m	£0.75m	£1.5m	£2m	£2.25m
	% of Spend with SMEs (Group: commit to maintain public sector % SME spend above 33% target)	27	29	30	31	32	33
Community	% of Spend on Supplier-Management Framework	0	28	35	37	39	40
	Volunteer paid hours	3,032	8,000	10,000	12,000	14,000	16,000
Environment	Hours training delivered on improving Health & Wellbeing	Noc measured	2,000	4,000	6,000	8,000	10,000
	Armed forces recruitment	Baseline for current armed forces recruitment is being established in H1 FY20/21. A target will be set based on this in H2 FY20/21.					
	CO ₂ emissions (tonnes)	28,912	25,000	21,750	17,500	11,500	4,400
	Fleet zero carbon	0%	15%	30%	45%	65%	85%
	Waste to landfill (tonnes)	376	350	250	100	50	0
	Recycling rate (%)	49%	55%	60%	70%	75%	80%
	Total waste produced (tonnes)	742	704	669	636	604	574

Plan Zero



Infrastructure

Decarbonise our heating systems
Use smart building technology to maximise energy efficiency

EP 100



Resources

Remove single-use materials
Use natural, non-toxic cleaning products
Improve biodiversity

RE 100



Emissions

Electric fleet by 2025
Switch to 100% renewable electricity

CLIMATE GROUP EV100

Social Value Report 2021



- Mitie has launched its third Social Value report, laying out progress against its industry-leading commitments with 13 out of 13 targets hit or exceeded in FY20/21. Targets are in place until FY24/25
- The targets are focused on the five pillars of Mitie's Social Value strategy: People, Responsible Supply Chain, Community and Environment, all underpinned by Innovation
- The Mitie Social Value Report 2021 also updates Mitie's targets following the Interserve FM acquisition
- The report is being promoted via Mitie.com you can access the report by following the links below:
 - Social Value Report Insight Article: <https://www.mitie.com/social-value-report-2021/>
 - Social Value and Responsible Business Page: <https://www.mitie.com/about-mitie/social-value-and-responsible-business/>
 - Social Value Report Press Release <https://www.mitie.com/mitie-shoots-past-its-industry-leading-esg-targets-with-new-2021-social-value-report/>





PLAN
ZERO
A MITIE INITIATIVE

[Click here to watch the video 'Plan Zero: a Mitie Initiative'](#)

Plan Zero is our promise to protect the planet.

We were the first FM organization to commit to Net-Zero by 2025.



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CLIMATE GROUP
EV100

1350+

1350+ EVs deployed (2021 by end of year).
100 chargers across our estate
900+ home Installations

30+

Buildings surveys in progress across the estate, Now in phase 3

7

General waste is going to energy production, not landfill.
Bin the bag installed at 7 biggest sites

3

Water reduction trials at 3 sites.
Robotics trial in the Shard started

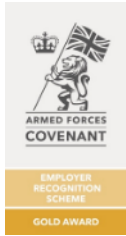
30%

Measuring supply chain emissions
Top 30% suppliers

100%

Renewable energy purchase

Social Value



495

Candidates have completed our Ready2Work programme

120+

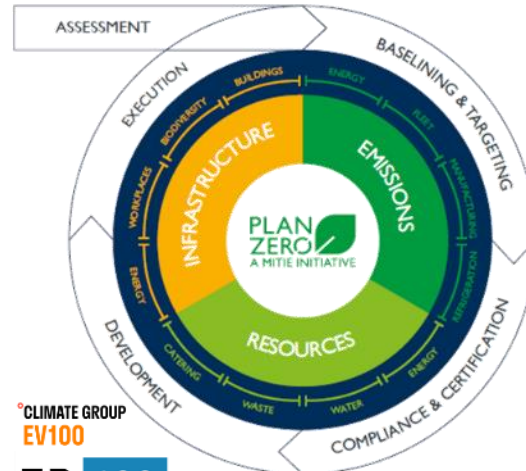
Members of our Military Employee Network

2017

The year we signed the Armed Forces Covenant

Plan Zero

www.planzerocarbon.com



353,000

Tonnes of carbon saved

500+

Carbon & zero waste experts in our business

£19m

Savings through optimisation in FY20/21





Fleet

Ensuring that 100% of our Vans are electric by 2025 and assisting Essex with its own EV rollout



Built Estate

Futureproofing Essex buildings ensuring that they are as sustainable as possible



Waste

Guaranteeing that zero waste goes to landfill where Mitie provide the service



Net-Zero

Net Zero

Supporting Essex to deliver its Net Zero goals via Low Carbon Projects



Social Value

Improving employability, public spaces and supporting charities in the local area



Biodiversity

Increasing biodiversity at ECC sites via Bug Hotels etc

Supporting Essex County Council on its Net Zero Journey

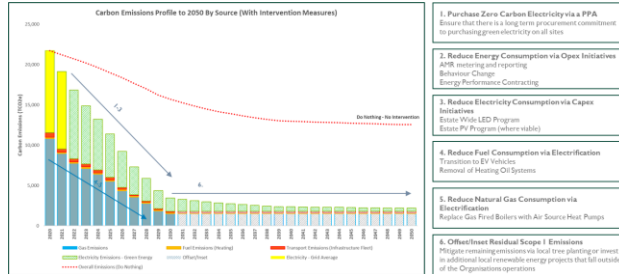
Strategic Support

Resourcing, Strategy and Governance are key to achieving Net Zero:

- Embedded Sustainability Manager
- Five Year Partnership Strategy
- Quarterly ECC & Mitie Working Group

Decarbonisation Pathway and Plan

Identifying the what, when and how:



Execution

Key Actions

Achievements



Decarbonisation of heat



Replacing gas with Air Source Heat Pumps at 3 large sites



Decarbonisation of power



Solar Panels installed across 21 sites with another 26 planned this FY



Energy Efficiency



LED Lighting installed across 56 sites during 20/21 FY



Estate Optimisation



Carbon dashboard launched to monitor and manage emissions



Green Energy



100% Renewable energy tariffs secured across the core estate



**Social
Value
Festival**



Thank you for joining us!

Follow #EssexSocialValue





For more information:

Visit the Social Value Catalogue at <https://www.livingwellessex.org/social-value/>

Contact the team at Social.Value@essex.gov.uk



Essex County Council