

Provider Forum Feedback

Contact Post Discharge:

Need for wider sharing of the “planning your discharge from hospital” information, possibly via a QR code.

Closer contact during winter months.

Importance of clear communication and signposting for available services.

- Closer links with IDT / D2A colleagues
- Golden Hour and provider involvement
- Online tools – Provider Hub site, Frontline & Neighbourhoods Handbook

Support and Training:

Support for practical training with new equipment.

Training for care home staff to motivate and improve service quality.

Positive feedback on PAMMS audits and the suggestion to expand them to help prepare for CQC assessments.

- PAMMS audits at the next provider forum
- QIT and other stall holders available
- Provider Voice at future forums