

# Mid Essex Integrated Neighbourhood approach

**Mid Essex Provider  
Forum – 19.7.23**



# Quick activity



What are your 3  
biggest  
organisational  
challenges?



Use the sticky notes on your table.  
What are the common themes?

# 3 biggest organisational challenges

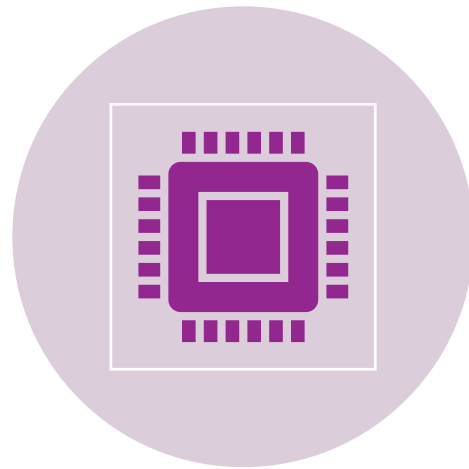
## Top 3 challenges in the system...

1. Workforce (recruitment, retention, availability)
2. Capacity in the system
3. Demand for services



# Exploring Perspectives

On your tables, use the flip-chart to answer the following questions.



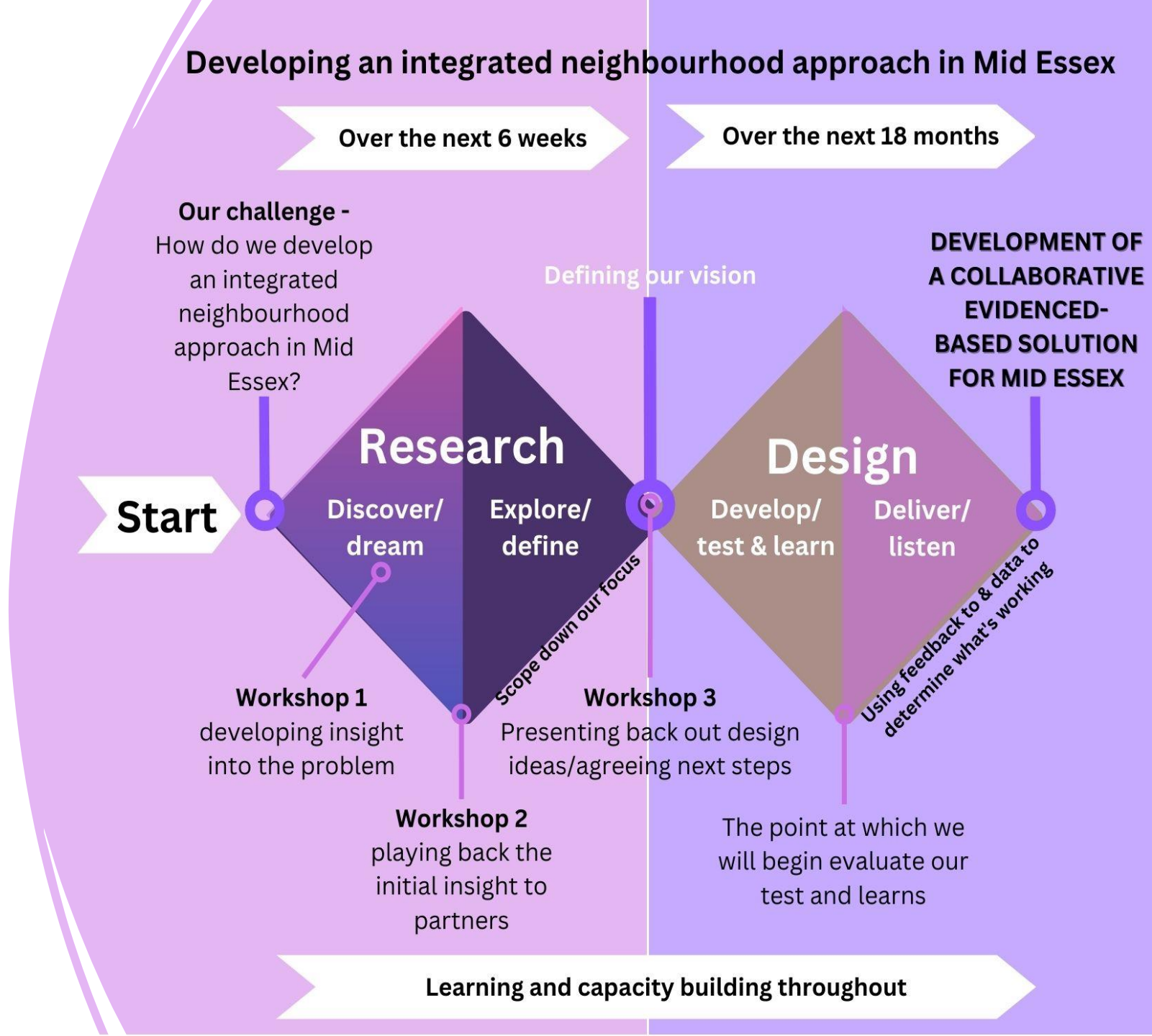
WHAT DO YOU THINK IS CURRENTLY  
WORKING WELL IN MID ESSEX SYSTEM?



WHAT DO YOU THINK COULD BE DONE  
DIFFERENTLY?

# Our approach to building an IN Approach in Mid Essex

*Design the right things...*  
*Design things right...*





# Integrated Neighbourhoods

## Isn't

- A service or team
- About pursuing integration for the sake of integration...
- Going to be the solution to **all** our problems
- Going to be a quick fix

## Is

- Person-centred
- All-age/whole family
- About building sustainable collaboration
- About building on what's already strong
- About existing teams working together in a coordinated & purposeful way



# Journey so far...



Design the right things. Design things right.

- Applying theoretical approach (Double Diamond structured design approach)
- Understand learnings and approaches from colleagues in other geographical areas
- Create an identity
- Design and plan a series of strategic workshops

## Workshop 1 – Discovery and design

- 50 partners attended
- Collated shared resources (partner biographies/acronyms)
- Unpick initial capacity needs

## Workshop 2 – Playback to partners and filling in gaps

- 30 partners attended
- Additional insights from partners around multi-disciplinary meetings

## Workshop 3 – Share purposed vision, mission, values and principles

- 40 partners attended
- Feedback gathered on vision, mission, values and principles
- Next steps agreed

# Partners told us...

Complex system

Challenging to connect

Lack of safe spaces to collaborate

No shared sense of purpose





What does all  
this mean?

*Only by working together as a system can  
we support our population, whether their  
need is now or to prevent the need for  
support in the future*

# What would look like for the person?

- I have greater personal choice and control
- Agencies and professionals work with me and my carer(s) to plan my care
- I am more resilient and supported to self-care and self-manage
- I can do the things, and achieve the outcomes, that are important to me





# What would this look like for partners?

- Collaboration all levels
- More joined-up systems & services, making the best and most sustainable use of all available resources. Reduced duplication.
- A greater focus on early intervention & prevention, whilst maintaining the support for complex and long-term care.
- Reducing the number of people needing complex or critical care.
- Strong , resilient & sustainable local systems





# Our ask of you...

- Continued engagement in the process
- Be honest
- Keep an open mind
- Share good practice
- Highlight challenges
- Complete Team Mid Bio

<https://forms.office.com/e/bwL9L5x4yf>



How to  
complete the  
partner bio's





# Thank you!

## Any questions



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