

# SHARING MY STORY APPRENTICESHIP



Luke

## Tell us about your current apprenticeship and what you were doing before you joined Mitie?

I joined Mitie as an Assistant Minor Works Project Manager in June 2021. Before joining Mitie, I was working with a construction consultancy in London, who introduced me to Project Management. My current apprenticeship consists of managing lower value construction projects such as carpet replacement, vinyl installation, fire door replacement, kitchen refurbishment, fencing install, painting, etc.

## Why did you choose an apprenticeship?

I chose this apprenticeship because I wanted to gain onsite experience alongside studying at

university, which I have been able to do and balance very well at Mitie.

## What is the favourite thing about your job?

Delivering projects, meeting client expectations, working within a great team and visiting the variety of sites with different requirements.

## Can you describe the level of support and guidance you received from Mitie throughout your apprenticeship?

I am very happy with the support and guidance from Mitie, more specifically the Projects team. The first year was rather difficult, balancing learning the job role and studying, with little knowledge on the topic. But everyone in the projects team at some point has helped me through it either by answering the phone, questions via email and more.

## Are there any practical experiences you have been involved in as an apprentice that have

## enhanced your understanding of the field?

Working within the Minor Works Projects team for over a year has given me a good basic understanding of plenty of different building elements including products and solutions to common issues. As I had not had any exposure to this before, it has been incredibly beneficial.

## How long is the apprenticeship course?

The apprenticeship course at Anglia Ruskin University for BSc Building Surveying is for 4 years.

