

Provider Forum Feedback

Topic	Feedback
Carers – How can we improve identifying carers, ensuring carers have access to support and build contingency plans?	<ul style="list-style-type: none">• Carers are often not identified early or consistently.• Lack of clarity around contingency planning and responsibilities for carers assessments.• Sparse assessments unless safeguarding is triggered.• Need for better signposting, training, and support networks.• Desire for more inclusive engagement (e.g. forums, drop-ins).
Direct Payments – How can we improve awareness and use of Direct Payments?	<ul style="list-style-type: none">• Low awareness and understanding of DP processes.• Social workers often lack time to support DP paperwork.• Concerns around financial abuse and lack of support structures.• Need for clearer communication, training, and budget management help.• Interest in peer forums for DP users.
Safeguarding – How can guidance be improved to support understanding when to raise a concern, and working with social care teams to deliver positive outcomes?	<ul style="list-style-type: none">• Mixed experiences with referrals and outcomes.• Improved portal usage but inconsistencies remain.• Need for clearer guidance, especially around low-level concerns.• Desire for more specialised training and better feedback loops.• Concerns about conflicting advice and lack of consistency.
LGR – What are your initial thoughts from the Local Government Reform updates?	<ul style="list-style-type: none">• Mixed feelings: some see opportunity, others express anxiety and concern.• Questions around impact on Braintree, service alignment, and political identity.• Worries about losing relationships, restructuring, and change fatigue.• Interest in how reforms will affect providers, systems, and funding.