



PROVIDER FORUM 11/3/25

MEET THE TEAMS

DISCHARGE TO ASSESS (CARE CO-ORDINATION CENTRE) TEAM WEST (D2A.C.C.C)

We are an Adult Social Care Team integrated with the Care Co-ordination Centre covering West Essex

The team has 15 staff ;

- Myself : Jan Coe Team Manager
- Senior Team: 1 Deputy 2 Senior Social Workers and 1 Senior Occupational Therapist
- 5 Social Workers
- 1 Occupational Therapist
- 4 Community Support Workers – with 1 worker supporting ECC with analysis of data

Contacts with the team can be made using the contact details
Telephone: **01279 827625**

THE ROLE OF THE SERVICE

WHAT WE DO, ITS PURPOSE AND OFFER

- We standardise care and support for complex case management as part of the Care Coordination Centre through Multi- Disciplinary Team meetings
- We provide Care Act Assessments for twenty- two complex bedded Discharge To Assess bed in St Margaret's Community Hospital setting working as an MDT with Continuing Health Care Mental Health Nurses and clinical staff
- We work alongside the NHS Transfer Of Care Hubs to support hospital discharges with commissioning both provider increases and cases in Lieu of Reablement .
- We work alongside EPUT services ,Virtual Hospital, Urgent Care Response Team , Falls car, Mental Health Intensive support team.
- We work with the Ambulance service and Rapid intervention service to provide care for hospital avoidance
- We work with A&E attendances to prevent adult's admission
- The teams Occupational Therapists provide social care intervention to maximise independence for the adult using a strength's based approach in the community

Harlow North and South Integrated Neighbourhood Team

The Harlow (North & South) Integrated Neighbourhood Team (HINT) is an Adult Social Care (ASC) community team sitting in West Essex which employs the use of a Supporting Independence and Systemic framework to undertake statutory social cares tasks including:

- Care Act assessments (including initial and reassessments)
- Mental Capacity Act Assessments
- Safeguarding Processes
- Planned & Unplanned Reviews of domiciliary, residential and nursing care provisions,
- Participation in the Continuing Healthcare (CHC) Assessment processes.

The Supporting Independence and Systemic framework underpin discussion and allocation of case work to social workers, community support workers and occupational therapists in HINT; it also ensures strong relationships are built and sustained with statutory and voluntary agencies in the area and, clear referral pathways maintained.

- ▶ HINT shares a clear leadership vision across the Integrated Neighbourhood Teams and an encouragement of an inclusive multi-disciplinary team (MDT) approach wrapped around adults and their families which sees:
- ▶ A dedicated duty system which ensures emerging and re-emerging works are triaged based on priority
- ▶ Link workers assigned to all care homes in the neighborhoods
- ▶ GP practices having link workers assigned who regularly attend MDT meetings to discuss cases
- ▶ Weekly multi-agency 'Supporting Independence Discussion' (SID) meetings

We are a team of 25 consisting of:

- 2 team managers
- 1 deputy team manager
- 4 senior social workers
- 12 social workers
- 4 community support workers
- 1 wellbeing practitioner
- 1 occupational therapist

Duty email. Harlow North & South Integrated Neighborhood Team:
HarlowIntegratedNeighbourhoodTeams@essex.gov.uk