

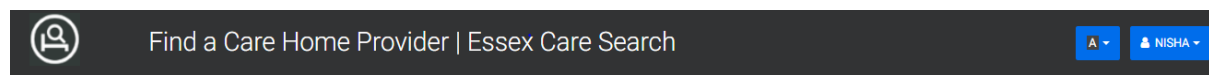
Essex Care Search Update - Launch of CareFind – 20/08/2024

Dear Provider,

Following the launch of the **CareFind** website by the NHS, we would like to confirm that Essex Care Search will continue to be the primary system used by the Essex County Council and Health to identify and request care home vacancies within Essex.

Essex Care Search has a focus on providers in the local Essex area and helps to support Essex citizens in finding the right residential care accommodation. As such, we will continue public communications and guidance to promote the use of Essex Care Search.

Essex Care Search has accessibility options which aid users with dyslexia or a sight impairment. This helps both provider and public users and can be accessed using the **A** symbol in the upper right corner to change text size and contrast.



Essex Care Search can be accessed from any device at any time, to keep you up to date, even if you're on the move. Email alerts are sent regularly to inform you that a booking has been requested.

Our team is available to train and support users of the system, e.g. providing personalised training, assistance in uploading photos and updating other information.

Video guidance is available to assist all providers via the Provider Hub website. These videos contain demonstrations on how to use Essex Care Search.

Should you need any assistance or have any questions, please feel free to contact us.

Thank you for your ongoing commitment to keeping Essex Care Search up to date.

Best Regards,

Essex Care Search Team

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