Question and Answers Webinar on the Market Sustainability Plan and Market Shaping Strategy

Will ECC support AWD providers with CQC registration to help increase capacity for services in demand?

we are always happy to link in with providers who are looking to develop services. Within AWD residential care we are clear that what we need in the future is adults with complex needs - where proposals align with this, we will then approve proposals via our Accommodation Planning Board and advise CQC that we support it.

Can a spot provider join the framework?

Spot older people residential and nursing homes are currently able to join the IRN Framework, you have until the 4th April 2023 to join this year. For more information visit: <u>Overview | Provider Hub |</u> <u>Essex (essexproviderhub.org)</u>

Spot domiciliary providers are unable to join the Live at Home Framework as it is not open to new entrants this year.

How will you engage more directly with individual residential providers to achieve what you have just detailed?

ECC will be holding a series of different webinars, meetings, and collaborative workshops over the next 12-18 months on our market shaping strategy, these will be:

- Market Shaping Working groups on different aspects of the strategy.
- Specific Residential working group on the future of our IRN contract.
- Locality placed forums you can attend for your area.

All this information is published on the Essex Provider Hub, for further information visit our Essex Provider Hub for more information.

Is there any network of providers I can join with local authority?

We recommend you join the Essex Care Association (ECA) who will be able to link you into other providers in your area. Essex also holds locality forums or specific working groups on services, or tasks. This will be advertised on our provider hub – <u>www.essexproviderhub.org</u>

What was the proposed Complex Residential care uplift please?

On the 21st March 2023 Cabinet approved 8% for AWD residential care, for more detail please visit: <u>Document.ashx (essex.gov.uk)</u>

What is the best way to join workshops in future? I really struggled to join today

ECC virtual method of communication is Microsoft Teams, which means that we will either host a live event for information updates or run a team's meeting for collaborative workshops. If you would like support prior to the meeting please email <u>marketportal@essex.gov.uk</u> with your issues and we will try and support you to be able to participate.