John's discharge journey



John's progression review was sent to Service Placement Team, to commence the sourcing of an ongoing care package, and Adult Social Care to commence the Care Act Assessment. Both these requests were actioned on the same day

John was discharged from ECL and commenced his ongoing care package with his new provider.

DAY 12

John to undertake the Progression This discussion identified that John would

DAY 0

visited

DAY 2

Care was sourced with an ongoing care provider to commence on day 12 with the AM call. On the same day, John had a discussion with the social worker which confirmed 7 hours of ongoing care was required. The following day the assessment was updated on the system, and the care provider contacted with the necessary paperwork.

DAY 7

The baseline time from Progression review to discharge from ECL is 18 days. John's case completed the process 6 days quicker without compromising on the quality of his care.

This example is a real case with names changed to preserve anonymity.

