

Mid Provider Forum Feedback

October 2023



How can we best ensure that providers are engaged in developing Integrated neighbourhood teams as key stakeholders?

You Said...	...We Did
<ul style="list-style-type: none">• More workshops	<p>We are looking to run a workshop for each Neighbourhood area to bring people together who are working on the ground in those places. We will also look at how we are communicating with those partners who are working at, for example a Mid-level and so can't make the individual workshops.</p> <p>This information will be spoken about at the above events, and we are keen to come and engage and future forums.</p>
<ul style="list-style-type: none">• More partners training• Develop more specialist training key staff i.e., dementia nurses, champions/advocates.	<p>More information and awareness for providers on the training offer available. Colleagues from the Quality Improvement Team are here to discuss the training offer today.</p>
<ul style="list-style-type: none">• More understanding from all stakeholders – better access background information• How to access the right information at the right time better sign posting• Having a structure and details of key people within the services	<p>We are planning on sharing the directory and are currently securing a platform to host this information. We will communicate out to all when this work has been completed.</p>

How can we continue to work together in a collaborative way at a local level?

You Said...	...We Did
<ul style="list-style-type: none">• Continue with face-to-face events• Less Wasps!	<p>More in-person Provider Forums and other events to be held in locations across Mid Essex (not focussed on Chelmsford) to support attendees from other areas of the County.</p>
<ul style="list-style-type: none">• Different partners to be invited• Take back feedback to ICB to get them to events.	<p>Discussions are being held with different partners to attend the Provider Forum and provide information. Items from Community Health and CVS partners are being presented today.</p> <p>We will always welcome feedback on what information you would like and who you would like to hear from at these forums. Please let us know and we will always do what we can to get the people you want here.</p>

What would you like to have more info on in 6-12 months' time that you don't know much about now?

You Said...	...We Did
<ul style="list-style-type: none">• Being kept up to date with innovations / ideas including health sector• Being kept up to date with agenda and being involved	<p>Website: Provider hub https://www.essexproviderhub.org/ Please regularly visit for useful up-to-date information on ASC</p> <p>Provider distribution: Provider bulletin & Newsletter Sign up to receive the bulletin via this link: Consent to receive ECC Provider Bulletin Sign up to receive the newsletter via this link: Consent to receive ECC Provider Newsletter These communications are free with no restriction on the number of people who can sign up to it.</p> <p>Provider Forums Forums are broken into quadrants (North, South, West and Mid) and are held quarterly, mixture of in person and online. Forum dates are advertised via bulletin, newsletter and the hub and we circulate the agenda in advance. We are keen to gain provider participations in the forums, please email marketportal@essex.gov.uk with any suggestions of what to include, what you want to hear, if you want to do a provider slot etc.</p>
<ul style="list-style-type: none">• Integrated neighbourhood teams	<p>Our integrated neighbourhood development team are happy to come back to future events and welcome you all to future neighbourhood development events. Dates will be shared once confirmed.</p>