

Adult Social Care

# North East Essex Community Teams

June 2022



Essex County Council

# Overview

In August 2021, Colchester Early Intervention and Ongoing Support teams were aligned to neighbourhoods, defined by the North East Essex Health and Wellbeing Alliance.

A similar approach was subsequently adopted in Tendring. Caseloads are now aligned to the neighbourhoods, and activity is sorted and allocated to teams wrapped around the neighbourhood boundaries.

The community teams are responsible for undertaking community assessments, safeguards, planned and unplanned reviews and DSTs.

Please continue to use existing referral pathways into Adult Social Care (ASC) as our process for referral via the front door remains business as usual.

# Operational Team Contacts

## Director of Adult Social Care – North East Essex

Simon Froud

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07740 901396

## Service Managers

Christina Collins & Helen MacIsaac

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### Community Teams

#### Colchester Central

**Manager: Karen Aspinall**  
Karen.Aspinall@essex.gov.uk  
07500 976295

**Deputy: Charlotte Norris**  
Charlotte.Norris@essex.gov.uk

#### Colchester North & South

**Manager: Vera Atkinson-Padmore**  
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07748 623305

**Deputy: Linda Bampoe**  
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#### Tendring East

**Manager: Shirley Semple**  
Shirley.Semple@essex.gov.uk  
07738 884868

**Deputy: Jade Dunnage**  
Jade.Dunnage@essex.gov.uk

#### Tendring West

**Manager: Richard Hockley**  
Richard.Hockley@essex.gov.uk  
07921 397196

**Deputy: Lily Hopkins**  
Lily.Hopkins2@essex.gov.uk

#### Tendring South

**Manager: Amy Mobbs**  
Amy.Mobbs@essex.gov.uk  
07712 356428

**Deputy: Roberta D'Alia**  
Roberta.Dalia@essex.gov.uk

### Specialist Teams

#### Learning Disabilities & Autism

**Manager: Teresa Lloyd**  
Teresa.Lloyd@essex.gov.uk  
07774 337503

**Deputy: Fiona Carrol**  
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#### Older Adults Mental Health

**Manager: Craig Mitchell**  
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**Deputy: Michelle Willcocks**  
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#### Hospital / D2A

**Manager: Tony Jackson**  
Tony.Jackson@essex.gov.uk  
07500 976377

**Deputy: Cornell Le Roux**  
Cornell.LeRoux@essex.gov.uk

#### Physical & Sensory Impairments

**Manager: Matthew Ansell**  
Matthew.Ansell@essex.gov.uk  
07880 092796

**Deputy: Rosemarie Pinner**  
Rosemarie.Pinner@essex.gov.uk

#### Discharge to Assess (D2A)

**Manager: Joe Hockaday**  
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**Deputy: Hollie Tibbert**  
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**Integration and Partnership  
Locality Lead**  
Temi Ogunjimi

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# Community Teams

## Colchester North and South

Postcode areas – CO4, CO6, CO7 (if council tax is paid to CBC) and some of CM8

## Colchester Central

Postcode areas - CO1, CO2, CO3 and CO5

## Tendring East

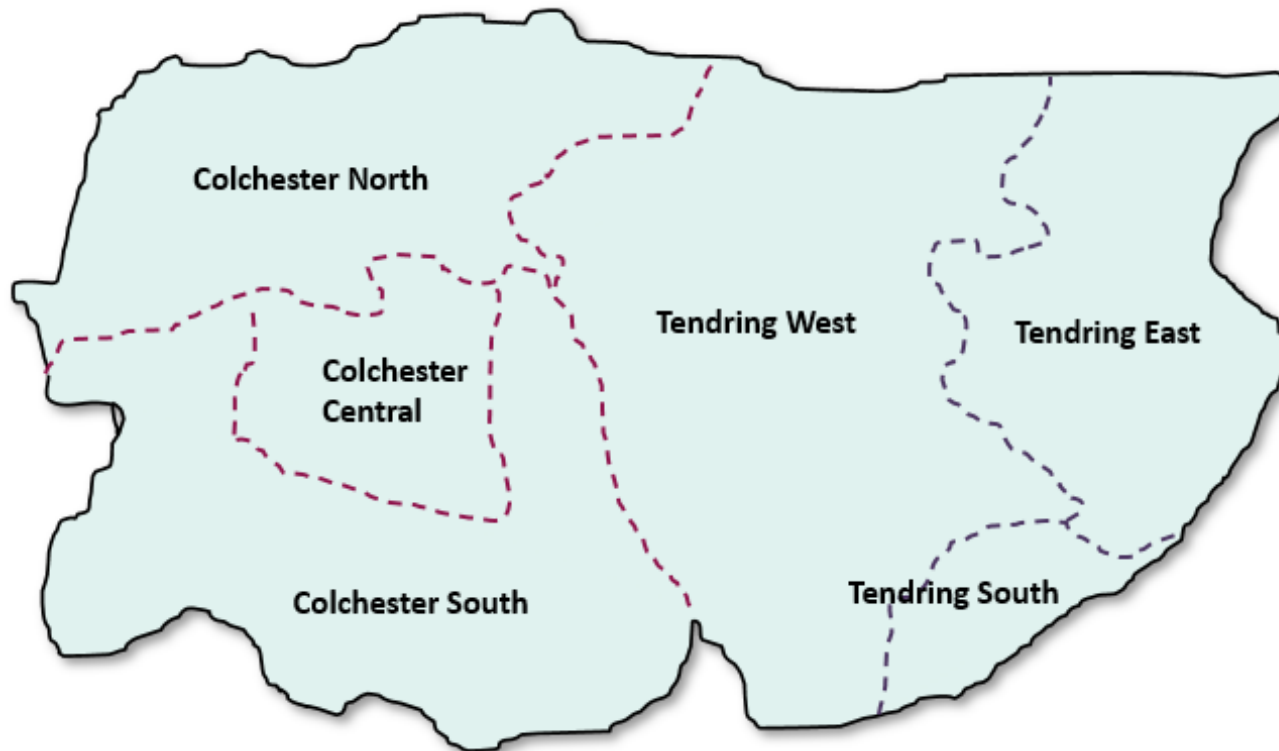
Postcode areas – CO12, CO13, CO14

## Tendring West

Postcode areas – CO7 if council tax is paid to TDC, CO11, CO15 4 and CO16

## Tendring South

Postcode areas – CO15 (except CO15 4)



# Why move to this way of working?

This approach has been trialled in other parts of the county, and we are excited to see the below benefits in NEE:

- Allocating Adults to a worker for their ASC journey, reducing hand-offs and improving their experience.
- Building on the Alliance vision, enabling ASC and partners to work collaboratively within the community.
- Future-proofing the consistency of the ASC offer across the county, preventing a post-code lottery.
- Increasing knowledge of the local community and assets to facilitate improved decision making and addressing the adults' needs holistically.
- Increasing visibility of caseloads which will drive a culture of continuous improvement, improving experience of the adult.
- Formalising how caseload is already flexed across Early Intervention and Ongoing Support due to pressure.

# Ways of Working: How will we be more visible in our communities?

- MDT approach and open invitation to Supporting Independence Discussions.
- Identifying shared spaces to work and connect, using spaces in the community such as residential homes and community hub space.
- Links and leads in specialisms within post code areas, including GP practice managers, community agents & residential homes.
- Connecting with partners to support practice, including Colchester Borough Homes, EPUT, hospice & palliative services, UCRS (hospital avoidance) and care providers.
- OTs to link with providers around manual handling practices.
- Links with service commissioner (Housing Project / the Cannons).
- Closer links with community voluntary services.

# Additional Contacts

## Adult Social Care Connects

Telephone: 0345 603 7630

Out of hours telephone: 0345 606 1212

Email: [socialcaredirect@essex.gov.uk](mailto:socialcaredirect@essex.gov.uk)

## Customer Contact Team

[ECC.CustomerServices@essex.gov.uk](mailto:ECC.CustomerServices@essex.gov.uk)

03330 139815

## Alliance Live Well Neighbourhood Teams

Tim Fox – Neighbourhood Connector for Colchester Central and Colchester South

[timothyfox@community360.org.uk](mailto:timothyfox@community360.org.uk)

Jo Besant – Neighbourhood Manager for Colchester

[Joanne.besant@nhs.net](mailto:Joanne.besant@nhs.net)

Tom Booth – Neighbourhood Manager for Tendring

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