

Provider Forum

Safeguarding- update

Emma Bundy ASC Service Manager- Safeguarding

Date: 8 October 2024

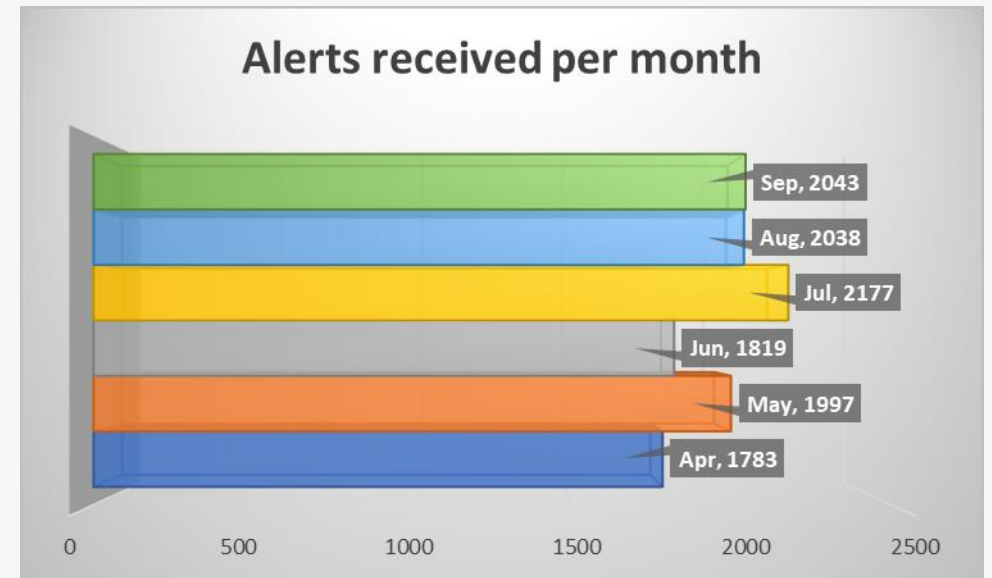
Safeguarding Data Position

At the last Provider Forum - we shared some statistical data with you about our safeguarding demand, providing insight into our improvement journey as to how we manage and respond to this.

You said: That this was useful to understand and you would like to see more.

We did: Our current safeguarding data since the launch of the ASC Safeguarding Portal is as follows;

- We receive on average almost **2,000 alerts each month**
- There have been nearly **12,000 alerts since April 2024**, impacting on **7,500 adults**.
- Over **11,000** of our referrals are raised by professionals
- **A third of referrals** relate to people in residential or nursing care – over **4,000 alerts**
- **A third of referrals** relate to people in their own homes – over **3,700 alerts**
- **20% of referrals** do not name the location of abuse or where the incident occurred
- **83% of alerts** become safeguarding concerns (almost **10,000**)
- **24% of concerns** become a section 42 enquiry.



You Said:

The Safeguarding Table feedback identified the following core themes which we recognise as areas of continued education and development.

- Varied use or experience of the Safeguarding Portal (Web based Form)
- Varied experience of communication from ECC regarding safeguarding decisions or outcomes.
- Safeguarding practice and partnership approaches, to resolve risk and shared learning that doesn't feel punitive.

We did:

- There is **full guidance on the ECC Website & Essex Safeguarding Adults Board Website including demonstration videos** as to how to refer to ECC.
- There has been a drive to **improve communication** with you about our decisions, from the receipt of a referral. ECC have **focused their attention to longest open safeguarding enquiries with a view to complete and share outcomes following our sprint and backlog efforts.** There has been improved **databases to focus senior manager oversight of the open enquiries.** We have a continued commitment to improve communication with our provider/partners across our safeguarding practice. We are encouraging developing **Professional Curiosity**- to avoiding assumptions or taking single sources of information at face value, to achieve safer cultures of safeguarding practice.
- We have **strengthened our mandatory suite of safeguarding training for all ASC staff** and this is being rolled out across our workforce. We complete **quarterly focused audits of our safeguarding practice.** We are developing a new **Practice Model** in ASC. We continued to reinforce the key principles of safeguarding, including improving partnership working with our care providers; by delivering **practice webinars** for our staff.

Coming up....

14 November- Essex Care Association Conference.

Alison Clark (Head of Safeguarding- MCA & DoLS) & Emma Bundy (Service Manager, Safeguarding) are attending the conference.

We are delivering a focused safeguarding session where we will talk further about our Safeguarding Improvement Journey so far, how we are using Data and Analytics and our plans to complete some co-production work to look at low level safeguarding incidents.

We will share some the slides with all providers via the Bulletin, after the event.

18-22 November – is **National Safeguarding Adults Week**: During NASW 2024 we will explore a different safeguarding theme each day. The themes will encourage us to consider how we can work together to establish safer cultures within our workplaces and communities.

Look out for further information on the ESAB Website & Provider Bulletin.

[National Safeguarding Adults Week 2024 | Essex SAB](#)



Essex Safeguarding
Adults Board

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Essex County Council

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